



F.A.Q.

When does the CSA actually begin?

Our CSA runs 25 weeks beginning the week of May 18th and ending the week of November 9th.

Pick-up Times and Locations:

Cleveland – Saturdays 8am-12pm @ Shaker Square, North Union Farmers Market 13111 Shaker Square Cleveland, OH (*we are located on the North side of the square, look for our bright yellow table cloths and DHF sign*)

Westerville – Saturdays 9am-12pm @ the Westerville Farmers Market (*on the Otterbein campus*)

Wooster – Mondays 4:30-5:30pm @ Local Roots 140 S. Walnut St. Wooster, OH

Drift Hills Farm – Tuesdays 4:00-6:00pm @ 268 County Road Jeromesville, OH 44840

What kind of veggies will be in my share each week?

We love to grow unique and heirloom veggies so expect to have a lot of fun with your food. Here is a sample share from last season:

Full Share from 09/30/2019

- Red Beets (1 bunch)
- Delicata Squash (1 pc)
- Cilantro (1 bunch)
- Scallions (1 bunch)

- Fry Peppers (3 pcs)
- Beans (1 qt)
- Heirloom Tomatoes (1 lb)
- Cauliflower (1 head)
- Celery (1 bunch)
- Spinach (½ lb)

The full share typically has 8-10 different vegetables (the one above has 10). The full plus will have the same 8-10 but you will receive surplus of the big crop of that season every other week (such as tomatoes in late summer, or beans in mid summer). The light share will have 5-7 varieties, and the single will have 4-6 varieties.

Is everything in your CSA certified organic?

We are NOT a certified organic farm. However we do grow organically without the use of pesticides, herbicides or any other chemicals. We use cover crops, crop rotation, row covers and careful planning to ensure that our crops are viable and resistant to pests but we cannot control Mother Nature so we may experience losses from time to time.

Do I get to pick out what goes into my share?

No.

Each share is the same and completely dependent on what is in season. At times we may bring surplus produce to our CSA pick-up locations. At this time you may substitute certain items for something of equal value. If you really dislike something or you have allergies, please let us know and we can make sure you don't get it again. But as far as customizing your share each week, we are not able to offer this.

Can I switch my pick-up site during the season?

We allow our customers to switch sites during the season if necessary. We try to minimize the confusion as much as possible on the packing end, and multiple

switch-a-roos create opportunities for error on the packing line. **To switch your site, you must inform us 3 days in advance via email or text.**

What if I go on vacation for a week? Will you hold my share?

Our hope is that by offering the ability to choose your weeks that we can eliminate this issue. Of course we realize that there will be schedule changes or events that come up that prevent you from picking up. In this instance we have a few options for you:

1. We ask that you would designate a friend or another CSA member to pick up your share for you. (It's a great way to introduce your friend to CSA). They can either enjoy the share themselves or give it to you later.
2. Another option would be to "switch your site" for that week. Come to the farm on Tuesday if you can't make it to Local Roots on Monday, and vice versa.
3. If you fail to pick up your share that week, your share will flow by default into the food bank associated with that site, and someone will greatly benefit from your share.*

* Our preference is that you please provide us advance notice to any changes. This may save us the labor of harvesting and packing your share, and also wasting it if the food bank cannot accept it at that time.

What if I forget to pick up my share?

If you do not show up to get your share and you have not notified us of any changes, we usually bring it back with us to the farm to put in our cooler in case you will be able to pick it up the next day. If you do not pick it up at all, it will be donated to a local food bank.

When do I find out what's in my share each week?

Each week, we will email you the contents of your share for that week as well as some recipes.

What if I don't like the CSA? Can I back out?

If you are for any reason dissatisfied with your vegetable subscription this year and wish to cancel, or if you have to move out of the area and cannot continue your share, please communicate this as early as you can. For members who wish to cancel their subscription before the season begins we will offer a full refund minus \$50 for administration fees. We are not able to offer refunds once the season begins. See our CSA Member Agreement for more details.

When do I have to pay for the CSA?

Payment is due at sign up unless you have chosen a payment plan option. If you have chosen the payment plan, a down payment is required at sign-up and subsequent payments are due the 1st of the next month.

Do you accept credit cards?

We do. Please visit our website www.drifthillsfarm.com and select “purchase a share” under the CSA toggle to complete your transaction. We can also create customized invoices on Paypal if you have any trouble with the website.

How do I sign up?

Visit www.drifthillsfarm.com to purchase a share. If you would like to pay by cash or check, select that option at check out.

If there's a question we haven't thought of yet, please let us know and we'll add it to this list!

Your farmers,
Sam and Cameron